



Outlook Power User Tips & Tricks

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Keyboard shortcuts

Ctrl+N: New E-mail

• Ctrl+R: Reply

Alt+R: Reply All

Alt+W: Forward email

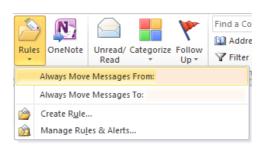
Alt+S: Send email

• You can also switch between Mail, Calendar, Contacts and other items by pressing the following:



Automatically organize incoming email into folders

1. Click Rules > Always Move Messages From: Sender



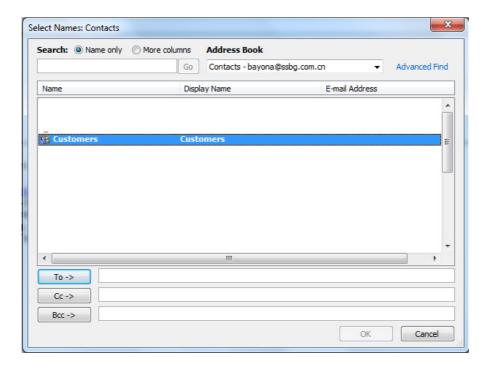
- 2. Select the Inbox folder where you want the sender's emails to go automatically
- 3. Click OK





Send emails to multiple people more easily using distribution lists

- 1. Frist, you can create a new distribution list clicking Ctrl+Shift+L
- 2. Click New Email
- 3. Press the To button
- 4. Highlight the distribution list from your address book



- 5. Click Bcc button and the addresses of the distribution list will be added. Note: Bcc button will send copies to the addresses inside the list <u>but recipients will be hidden from all other addresses</u>
- 6. Then in To button you can write your e-mail address or another significant e-mail address in your company, as you wish
- 7. Click OK
- 8. Continue editing your email and press Send when you are done

Speed up by archiving your old emails

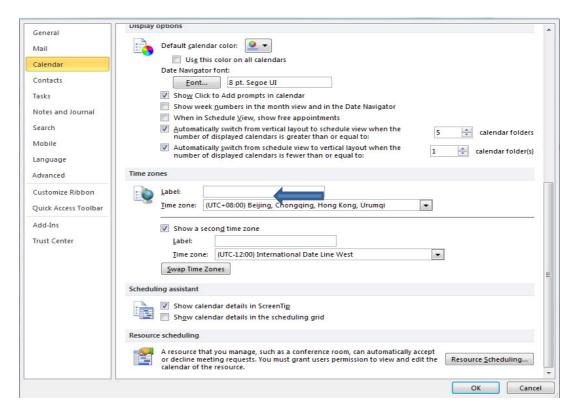
- 1. Click on Inbox folder under Mail Folders with the right mouse button
- 2. Select New Folder from the menu that appears
- 3. Type the desired folder name
- 4. Click OK
- 5. Drag and drop individual or groups of emails onto the newly created folder





Coordinate with people in different countries by creating 2 Calendar time zones

- 1. On File Tab go to Options
- 2. Go to Calendar, scroll down to Time Zones and just select the option Show a second time zone

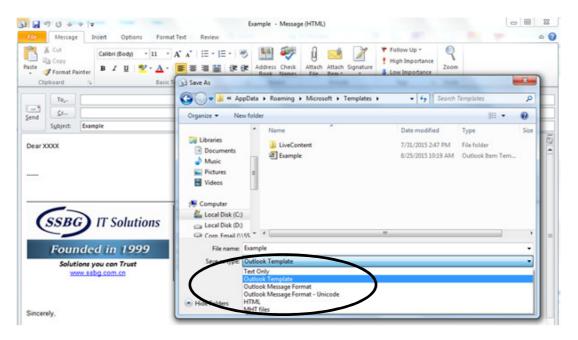




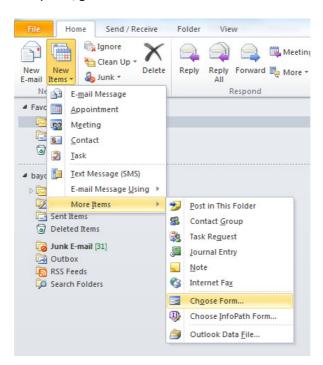


Save time by creating a pre-written template for commonly written emails

- 1. Click the New Email button and write the e-mail body you want to save as a template
- 2. Write in Subject the name for the template
- 3. Click File > Save As and Choose the option Outlook Template. The template is already saved



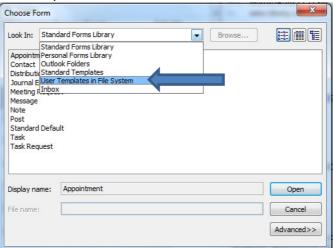
4. When you wish to use the templates, go to Home tab > New Items > More Items > Choose Form







5. Click on User Templates in File System



6. Choose the template and click Open

